



# Terms & Conditions

- Mall Drycleaning Group is to provide a quote for all garments not deemed casual/business wear before cleaning is undertaken.
- Extra time/effort may be required for difficult stains. Should this be necessary a Mall Drycleaning Group representative will contact you to advise of the extra time, charges or risks that may apply. Mall Drycleaning Group cannot guarantee the removal of all stains/marks. We request your assistance to correctly identify stains.
- While all care is taken, Mall Drycleaning Group accepts no responsibility for damage to buttons, adornments, embellishments or such like. This is a manufacturing issue that needs to be addressed with the manufacturer. We strictly adhere to care label instructions.
- Claims for missing or damaged items must be made within 24 hours of delivery.  
Note: Any claims for damage or loss cannot exceed 10 times the cleaning charge.
- Mall Drycleaning Group reserves the right to refuse dry cleaning from any person without reason.
- Additional charges incurred must be paid in full prior or upon delivery.

**If you have any questions regarding any of our terms and conditions please contact us via email [info@malldc.co.nz](mailto:info@malldc.co.nz)**